

Maintenance

EgressGate has been designed for minimal maintenance when installed at its intended location with normal use. Contact us for replacement parts or support.

HINGE ASSEMBLY:

The hinge assembly may need to be adjusted or replaced over time.

- Gate does not swing closed:
 1. Loosen the lock nuts at the spring to verify the spring is not locked. Hold open and let go. If it does not close;
 2. Verify springs or other hinge assembly parts are not damaged;
 3. Contact us for replacement hinge assembly.

SIGN:

The sign may be tampered with by occupants, outside of manufacturer control, and you may need a replacement.

- Contact us for a replacement sign.

CLEANING:

Using biodegradable cleaner (Simple Green). Wipe the product, including sign, as needed to remove dust, dirt, grime and grease.

DAMAGE BEYOND REPAIR:

EgressGate comes with a one-year manufacturer warranty starting from the date of delivery. Occupants may improperly use or abuse the product, which is out of manufacturer control. Our universal product design allows for easy replacement. Contact us to purchase a full assembly replacement to resolve issues.