

Warranty

EgressGate can be found in thousands of locations nationwide where the building's egress stair continues past the level of exit discharge. EgressGate's warranty is a testament to our confidence in the durability and reliability of the product.

Warranty Summary

EgressGate prides itself on workmanship and quality. We strive for perfection in each and every part we manufacture. All EgressGate parts are warrantied for 1 year against defects.

Please review EgressGate's Limited Product Warranty document for complete information.

EGRESSGATE – LIMITED PRODUCT WARRANTY

Warranty Coverage:

EgressGate is committed to delivering products of the highest quality and craftsmanship. We stand behind our workmanship and materials, and as such, we offer a limited warranty for a period of one (1) year from the date of purchase against defects in our manufactured parts.

Exclusions from Warranty Coverage:

This warranty does not cover damage or defects arising from:

- 1. Abuse:** Any intentional or unintentional misuse, mishandling, or improper treatment of the product.
- 2. Extraordinary Corrosion:** Damage caused by corrosion beyond normal wear and tear.
- 3. Improper Installation:** Issues resulting from installation not in accordance with EgressGate's recommended guidelines.
- 4. Modification to Original Design:** Any alterations or modifications made to the original design of the product without explicit approval from EgressGate.
- 5. Items Out of Control of EgressGate:** Events or circumstances beyond the control of EgressGate that may impact the product's performance.

Warranty Remedies:

If a defect covered by this limited warranty is discovered within the warranty period, EgressGate will, at its sole discretion, either repair or replace the defective part. The replacement or repaired part will be shipped ground to a destination determined by EgressGate.

Exclusions from Warranty Remedies:

This limited warranty does not cover any additional costs incurred due to warranty-related issues, including but not limited to:

- 1. Labor Costs:** Any costs associated with the removal, replacement, or installation of the defective part.
- 2. Loss of Use:** Any loss of use, inconvenience, or consequential damages arising from the defect.

How to Obtain Warranty Service:

To initiate a warranty claim, the original purchaser must contact EgressGate at sales@egressgate.com within the warranty period. Proof of purchase is required. EgressGate reserves the right to inspect the alleged defective part before authorizing any warranty remedies.

Limitation of Liability:

To the extent permitted by law, EgressGate's liability under this limited warranty is expressly limited to the repair or replacement of defective parts as described herein. EgressGate shall not be liable for any indirect, consequential, or incidental damages.

Governing Law:

This limited warranty is governed by the laws of Salem, Oregon, and any disputes arising under or in connection with this warranty shall be resolved in accordance with the laws of the state of Oregon.

EgressGate reserves the right to modify or amend this limited warranty at any time, and such modifications shall be effective upon posting on the EgressGate website or other official channels.

This limited product warranty is effective as of the date of purchase and applies to all EgressGate products sold on or after the effective date.